



INTRODUCTION TO
MSC IN AFRICA



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TABLE OF CONTENTS

6 INVESTING IN AFRICA

8 ENABLING SUSTAINABLE SUPPLY CHAINS

10 MSC FOUNDATION

12 MSC MEDITERRANEAN SHIPPING COMPANY

22 TIL

26 MEDLOG

30 CONTACT DETAILS



INVESTING IN AFRICA

MSC Mediterranean Shipping Company (MSC) is a leading shipping and logistics conglomerate with a long history in Africa. We began our operations on the continent in 1971 with our first 'liner' service between the Mediterranean and East Africa on our then flagship, the *Rafaela*. Since then, MSC has invested in local teams, transport solutions and infrastructure to bring international trade opportunities to businesses across the African continent.

Recognized and respected as a global leader in container shipping, we believe that our roots as a family company set us apart in a competitive marketplace. Ours is a business founded on a genuine passion for the sea, on longstanding nautical heritage, and on an unfaltering commitment to people and communities.

Despite our global presence and large-scale operations, we remain true to this common heritage and our strong values. Our roots enabled us to evolve from a single-vessel cargo operation to a 800-vessel business with offices in 155 countries.

Our consistent growth has also seen MSC strategically and successfully manoeuvre into an increased portfolio of transportation solutions. This expansion has not only been at sea but also in rail, road and port terminal infrastructure, with our subsidiaries TiL and MEDLOG.

We also applied this clear vision and investment to grow our presence in Africa. Today, MSC operates more than 70 weekly ocean services connecting Africa to the rest of the world. We invest in and manage state-of-the-art terminals which, combined with trucking solutions, depots and warehouses, can transport any cargo to any location.

With the support of dedicated teams in more than 45 countries in Africa, we continue to evolve our story within the heart of African communities and look forward to being part of the continent's future.

Sincerely,
Capt. Gianluigi Aponte



Capt. Gianluigi Aponte
Group Chairman



Diego Aponte
Group President



Alexa Aponte Vago
Group Chief Financial Officer

“Ours is a business founded on a genuine passion for the sea, on longstanding nautical heritage, and on an unfaltering commitment to people and communities.”



ENABLING SUSTAINABLE SUPPLY CHAINS

[msc.com/sustainability](https://www.msc.com/sustainability)

MSC's strong core values and long-term view drive our commitment to creating a sustainable future. We take pride in acting responsibly, collaborating with our stakeholders in search of solutions to address the global challenges of today and as well as the emerging trends that will impact our business in the years and decades to come.

Our unique approach to sustainability embraces and embeds the United Nations Sustainable Development Goals (SDGs) across our business and is reflected in all that we do. As a growing global company in shipping and logistics, we seek to contribute to building resilient and inclusive supply chains and believe that operating sustainably benefits our colleagues and crew, our customers and the communities in which we operate.

We are committed to advancing our industry's decarbonization journey, catalysing economic growth by supporting local businesses in their participation in the global trade system, while ensuring respect for human rights across the whole value chain.

CREATING VALUE BY CONNECTING THE WORLD

At MSC, we have a clear purpose that we bring to life through the delivery of our Sustainability Roadmap which is aligned with the SDGs and the UN Global Compact's Ten Principles, setting out our three sustainability priorities.

With our operations in more than 150 countries – including 45+ countries across the African continent – we have a key role to play in accelerating the energy transition and are committed to our decarbonization pathway towards the target of net zero by 2050. We are **enabling logistics decarbonization** by aiming for carbon neutrality; supporting logistics transition solutions; and maintaining a focus on energy efficiency.

The global economy relies on transport and logistics to enable trade, generating growth and social prosperity. MSC is in a unique position to create value by connecting local communities, facilitating access to a global market and supporting customers through resilient and disruption-free supply chains. We are **fostering inclusive trade** by contributing to economic growth; building resilience across the global value chain; and developing local capacity and know-how.

We live in an interconnected world where the business of global companies connects and brings prosperity to people and societies. Advancing human rights and ensuring a just transition to a zero-carbon economy are at the heart of MSC's business. Our social impact extends beyond our diverse workforce and includes our business partners with whom we work to build a sustainable supply network. We are **addressing social challenges** by advancing human rights; promoting diversity, equity and inclusion; and engaging our supply chain.

UNLOCKING POTENTIAL ACROSS THE AFRICAN CONTINENT

MSC offers a unique integrated network that connects Africa with the rest of the world, as well as catalysing cross-border trade among African countries. In addition to working onboard ships, trucks and trains, our people are working in terminals, depots and warehouses across the continent – creating value by contributing directly and indirectly to the growth of local African economies.

Shipping and logistics are key to Africa's economic development. MSC contributes to building resilient value chains across the continent, developing intermodal solutions to ensure disruption-free trade flows and investing

in logistics hubs in and around ports. We collaborate with local partners to foster economic growth through secure and reliable links between ports, cities and hinterlands across Africa – while also securing humanitarian supply chains and ensuring access to essential goods for communities across the continent.

MSC transports a range of commodities – key contributors to national and regional GDP, such as coffee, cocoa, tea, cashews and cotton – connecting African farmers and small enterprises to markets around the world. We recognize our enabling role to support industrial and agricultural development and maintain the market connections on which local businesses depend. We continue enhancing and expanding our global network and services to support African importers and exporters, even in the most remote or landlocked areas.

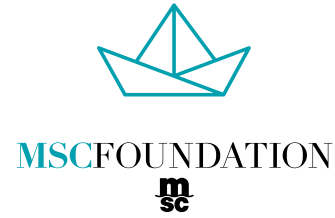
At MSC, we believe we have a responsibility to help build sustainable and inclusive societies, generating value through the transfer of technical knowledge and empowering tomorrow's workforce with the skills needed to navigate the energy transition. For communities impacted by instability, MSC contributes to their economic development by boosting employment and supporting the business capacity of local enterprises.

OUR PURPOSE

We connect the world, fostering inclusive social prosperity and economic growth, whilst respecting and nurturing the home we all share, our blue planet.

MSC FOUNDATION

mscfoundation.org



The MSC Foundation, anchored in the MSC Group's seafaring heritage and expertise, is an independent non-profit organization focused, since 2018, on protecting the blue planet and the vulnerable human and marine life that inhabit it. The Foundation's programmes, grants and partnerships are designed to develop and boost short and longer-term initiatives in four areas: environmental conservation, community support, education and emergency relief. Thanks to strong partnerships and a global reach, the Foundation is driving and supporting critical scientific research on coral reef protection and education on environmental conservation more broadly. It is responding to communities' development needs in the areas of health and education, as well as to the humanitarian needs of vulnerable children, women and men affected by disasters, conflict and violence. The MSC Foundation is family-led and reflects the vision and values of its founders.

OUR VISION

“To restore the critical balance between people and nature within a generation.”

OUR MISSION

“To utilize MSC’s global reach and unique knowledge of the sea to take immediate action that contributes to protecting and nurturing the blue planet and all its people.”

OUR FOCUS AREAS



ENVIRONMENTAL
CONSERVATION



COMMUNITY
SUPPORT



EDUCATION



EMERGENCY
RELIEF

“We all have the duty to leave a better world for future generations.”

**Captain Gianluigi Aponte,
Chairman of the MSC Foundation**

OUR LONG-TERM PARTNERS AND PROGRAMMES IN AFRICA

UNICEF

Since 2009, MSC and UNICEF have partnered in six initiatives across eight countries, profoundly impacting young lives. Our joint efforts in Malawi saw Severe Acute Malnutrition (SAM) rates plummet from 4.1% to 1% in just four years. In total, 115,668 children's lives were saved in Ethiopia, South Sudan, Somalia and Malawi. In 2019, the MSC Foundation launched the 'Plastic Waste Goes to School' programme in Côte d'Ivoire (Ivory Coast). This initiative focuses on recycling plastic waste to enhance children's education and improve women's employment opportunities. By fostering a women-empowering recycling market, they're turning plastic waste into innovative, low-cost bricks for building modern classrooms, significantly impacting education and employment.



MERCY SHIPS

Since 2011, the MSC Group has been supporting Mercy Ships, a global charity renowned for deploying hospital ships staffed by all-volunteer crews. This unique approach enables the efficient delivery of free, world-class healthcare services. Our ongoing support empowers Mercy Ships to extend hope and healing to thousands who lack access to safe, modern healthcare and surgical facilities. Through logistical assistance from the MSC Group, Mercy Ships can focus more on healthcare delivery, while the MSC Foundation provides direct funding.



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MSC MEDITERRANEAN SHIPPING COMPANY

MSC has a strong presence in Africa with a network of agencies in more than 45 countries, each of them with responsibility for commercial and operational activities in their respective territories.

Over the past five decades, our local teams have accumulated both experience and expertise in handling all types of goods, along with a comprehensive knowledge of global port operations. That's why we've become the trusted transportation partner of so many of the world's most prestigious companies, delivering countless cargoes and commodities with the utmost care.

As a major partner to companies across Africa, MSC continues to invest in the continent's infrastructure, connecting it to the world. Lomé Container Terminal (LCT), MSC's hub for West Africa at the port of Lomé in Togo,

offers direct services to and from Asia and Europe, serving also the landlocked countries of Mali, Niger and Burkina Faso and the northern areas of Nigeria. In May 2017, MSC and San Pedro Port signed a 35-year concession agreement for the expansion of the San Pedro Container Terminal (TCSP). In December 2022, MSC's acquisition of Bolloré Africa Logistics SAS and its affiliates ("Bolloré Africa Logistics Group") highlighted the long-term commitment of MSC to invest in African supply chains and infrastructure, supporting the needs of clients of both businesses. MSC will operate Bolloré Africa Logistics Group as an autonomous entity with its portfolio of diversified partners, under the new AGL (Africa Global Logistics) brand.

In addition, we continue to make significant investments in West Africa to offer multimodal transportation solutions that are optimized, safe and sustainable by road and rail.



Soren Toft
MSC CEO

“As a major partner of companies across Africa, MSC continues to invest in the continent's infrastructure, connecting it to the world.”

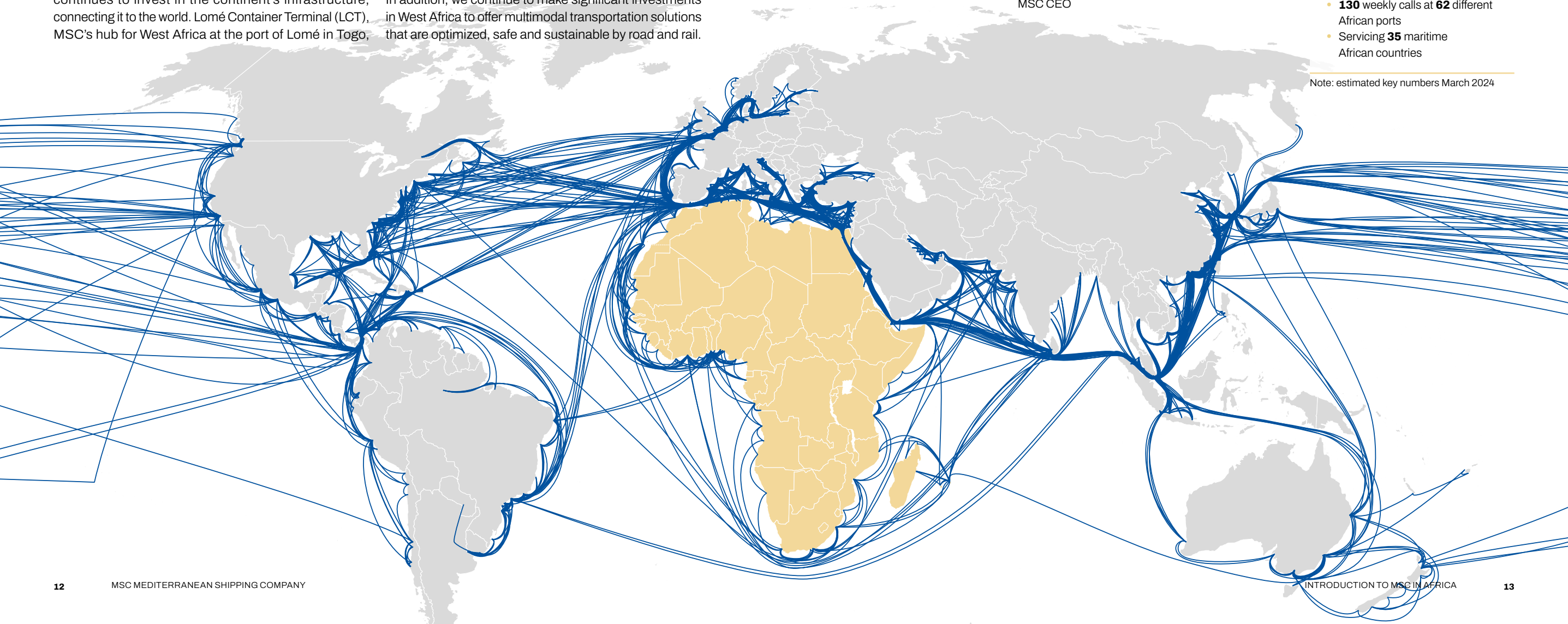
MSC ACROSS THE WORLD

- **675** offices
- **200K** staff (MSC Group)
- Operations in **155** countries across **5** continents
- **800** vessels calling at **520** ports on **300** trade routes
- **22.5** million TEUs carried annually

MSC IN AFRICA

- Offices across **45+** countries
- Global connectivity with MSC's worldwide network
- **73** ocean services and local feeders
- **130** weekly calls at **62** different African ports
- Servicing **35** maritime African countries

Note: estimated key numbers March 2024



OUR PORTFOLIO OF SOLUTIONS

SHIPPING SOLUTIONS

Trade Services

MSC's trade managers have an in-depth understanding of individual overseas markets and the dynamics of specific trades. Our experts offer market-specific, local advice on factors affecting the transit of any type of cargo. These may include:

- Terminal conditions
- Local or overseas transport infrastructure
- Berthing delays or congestion
- Local or overseas regulatory and political changes
- Any relevant customs procedures

Dry Cargo

MSC provides equipment, know-how and experience to move commodities such as paper, cocoa, coffee but also to safely handle other types of cargo: hazardous, food-grade, rare and precious.

Reefer Cargo

MSC owns one of the largest reefer container fleets in the world and offers unrivalled customer care and expertise in the global transport of refrigerated cargo (e.g. fresh fruit, meat products, seafood, pharmaceuticals and confectionery).

Perishable goods require precise temperature control to maintain their quality all the way to their final destination. At MSC, we follow highly standardized control procedures to optimise the cooling process. These include Cold Treatment (CT) and Controlled Atmosphere (CA).

Project Cargo

We provide global out-of-gauge and breakbulk solutions. Being experts in the transportation of oversized cargo, we have access to specialized equipment and handling facilities such as container lift trailers, floating cranes and cargo securing solutions.

Liquid Cargo

We provide a single point of contact for our customers' liquids supply chain. Our complete package of in-house solutions (including flexibag supply and fitting) covers all bulk liquid transportation needs, using our shipping equipment.

Value-added solutions

Additional solutions complement our shipping solutions' portfolio to meet the specific needs of our customers.

INLAND TRANSPORTATION & LOGISTICS SOLUTIONS

Inland Transport

MSC offers intermodal transportation by road, rail and barge, enabling door-to-door delivery and connectivity with global inland commercial centres.

Warehousing & Storage

Our network of warehouses, adding up to millions of square metres around the globe, means that we can offer a broad range of solutions with door-to-door cargo integrity. We can provide comprehensive pick/pack, de-stuff/palletize, bulk stack, and storage solutions and facilities.

Customs Clearance

Our customs clearance solution ensure a smooth and transparent transportation process, minimizing any unnecessary delays or senses. In addition, many of our global network of agencies are AEO (Authorized Economic Operator) accredited businesses.

DIGITAL BUSINESS SOLUTIONS

At MSC, we believe that digitalization has the power to make shipping more efficient, secure and sustainable. We are continuously investing in developing new digital tools and technologies to offer easy-to-use, flexible and reliable online shipping management solutions.

myMSC – Our official 24/7 eBusiness platform on [msc.com](https://www.msc.com) allows you to place and manage your bookings, submit documents, track your shipments and receive notifications, and view everything at a glance, on various devices.

MSC eBL

MSC eBL is our digital solution for processing Bills of Lading (BLs) with one click. This secure, user-friendly solution helps you and your business partners save time, reduce costs and take another step towards your sustainability goals.

Smart Containers

Shipping with MSC means having real-time information about your freight any time, door-to-door, on sea, rail or road. Our Smart Containers allow you to track your cargo,

know the conditions of temperature and be informed of shocks and doors status.

CARGO COVER SOLUTIONS

MSC understands the financial and emotional stress caused to businesses by cargo loss or damage. We offer comprehensive coverage for your cargo for maritime and inland transportation.

MSC Extended Protection

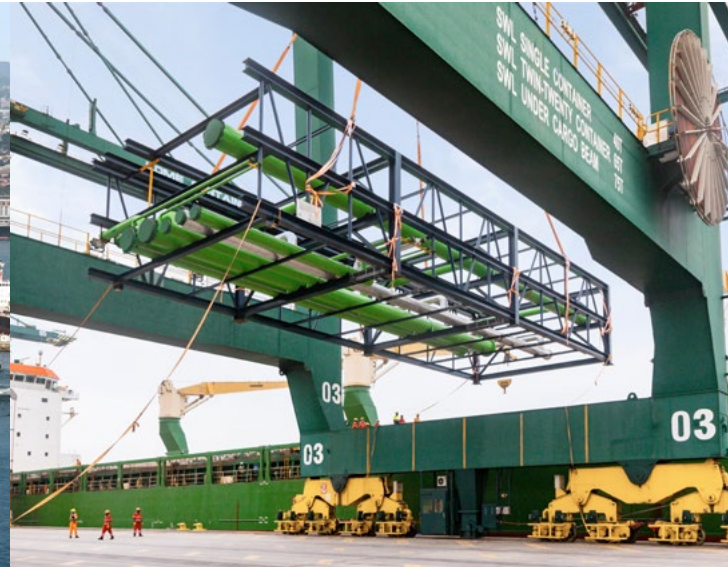
We provide a one-stop-shop approach: a quick quotation and a speedy service with no hidden costs. All your cargo claims will be handled by our dedicated team via our fast-track procedure. This ensures swift claims resolution, processed within 30 working days.

MSC Marine Cargo Insurance*

For letter of credit requirements, fresh cargo, such as fresh fruit and vegetables, dairy products, chilled meat or pharmaceuticals, you can opt for MSC Marine Cargo Insurance.

We collaborate with trusted local insurance partners to deliver comprehensive cargo insurance coverage. All our policies are provided on a full cover basis (all risks ICC A terms).

*Subject to territorial availability



INLAND SOLUTIONS








In Africa, MSC offers extensive intermodal solutions in the Western, Southern and Eastern regions of the continent. Complementing our global port coverage and regional feeder services, we connect the major inland commercial centres by truck, rail and barge. Cargo safety is a major concern for our customers. At MSC, we equip our trucks with a GPS allowing for real-time localization, an alarm in case of itinerary change and a speed control system. We work with the best security companies to protect our warehouses and monitor the movements of containers. Whatever your cargo, wherever its destination, it will be in safe hands.

INTEGRATED LOGISTICS SOLUTIONS

MSC complements its offering with the following solutions:

- Container storage facilities
- Depots: empty depots (Cameroon, Ghana, Ivory Coast, Nigeria, Senegal), off docks (Cameroon, Ivory Coast, Mali, Nigeria, Senegal), container repair centres, stripping & stuffing solutions
- Warehousing solutions: collateral management, stock monitoring, stripping & stuffing, bagging
- Hinterland logistics: port to final destination deliveries, barge, truck/rail monitoring
- Documentation and customs solutions: import/export customs clearance, pre-arrival documentation, export documentation follow-up

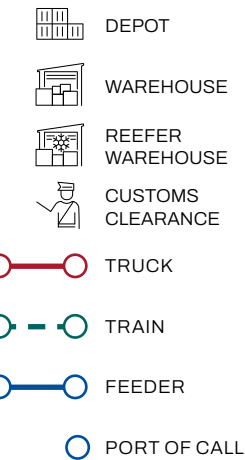


-  DEPOT
-  WAREHOUSE
-  CUSTOMS CLEARANCE
-  TRUCK
-  TRAIN
-  FEEDER
-  PORT OF CALL

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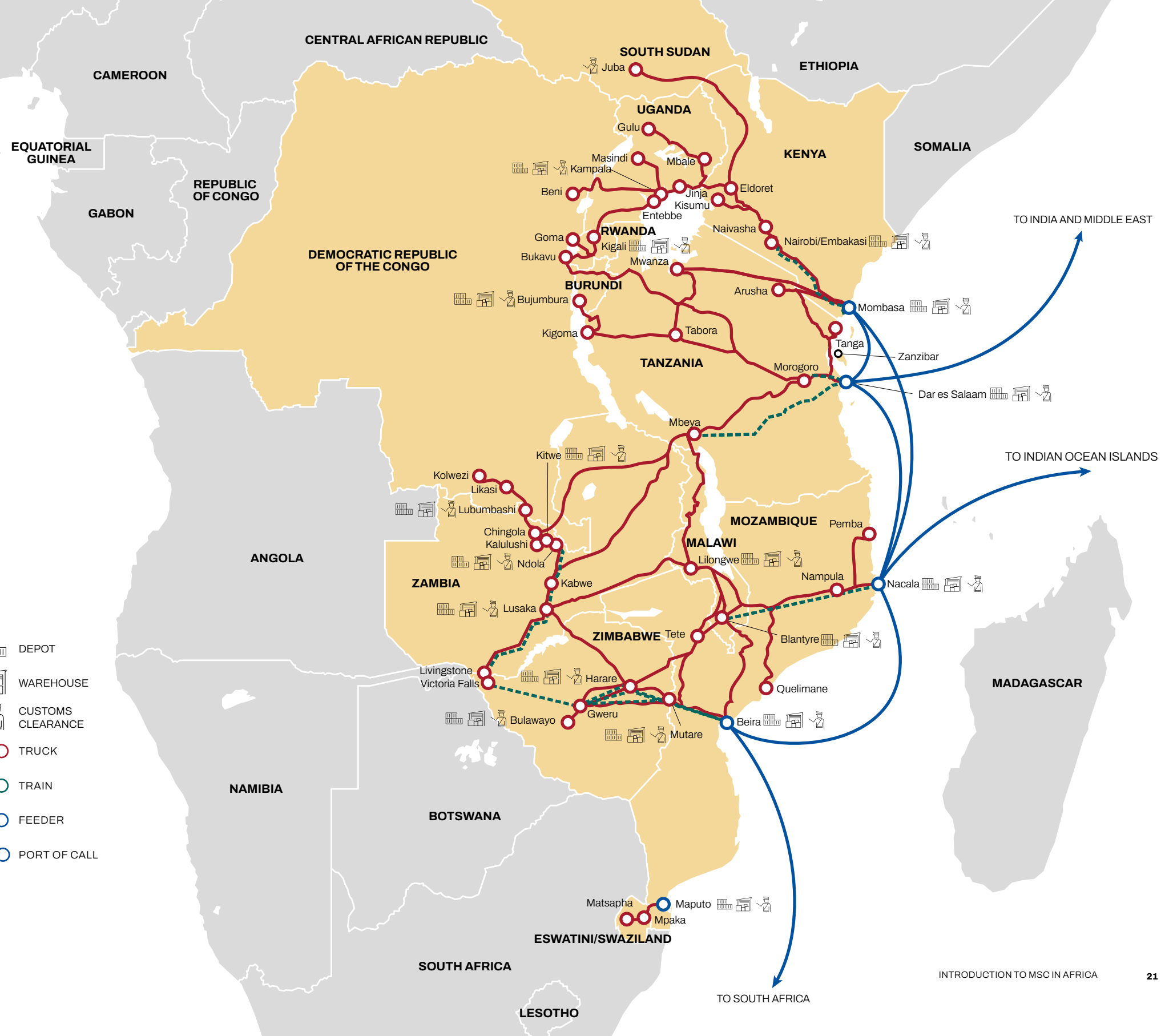
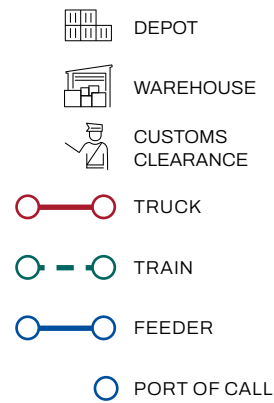
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TIL TERMINAL INVESTMENT LIMITED

tilgroup.com

MSC's subsidiary TiL is one of the world's largest and most geographically diverse container terminal operators, handling more than 40 million moves per year.

TiL has a diverse portfolio of container terminals, strategically located at key ports on the world's major shipping routes, providing access to key mature and developing markets.

TiL has a significant presence at some of the world's busiest ports by container volume, including Antwerp, Busan, Long Beach, Los Angeles, New York/New Jersey, Ningbo, Rotterdam, Singapore and Valencia.

KEY NUMBERS

70+	container terminals
500+	ship-to-shore and mobile harbour cranes
31	operating countries
62KM+	quay
64M TEUs	throughput
31K+	employees worldwide

TiL also invests in greenfield terminal development, such as the Lomé Container Terminal (LCT). LCT is a deep-water port on the West African Coast, with the capacity to welcome 16,000 TEUs vessels, and provides transshipment and a gateway to Togo, northern Nigeria and the landlocked countries of Burkina Faso, Mali and Niger. Recent investments, such as the expansion of the yard and new equipment, have brought the terminal's annual capacity to 2.7M TEUs/year.

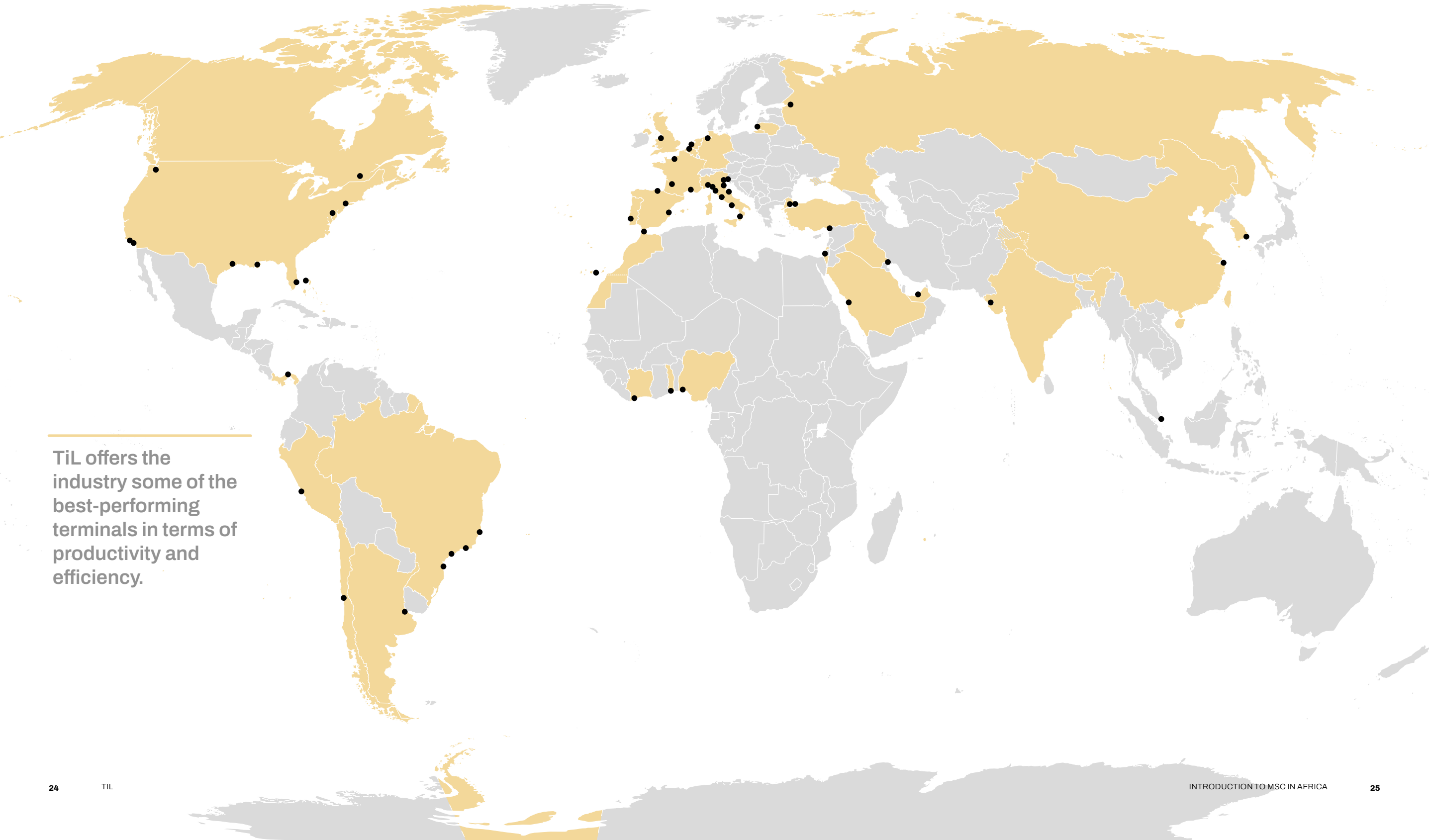
LOMÉ CONTAINER TERMINAL (LCT), MSC'S WEST AFRICAN HUB

58.4HA	stockage surface
16.6m	depth of the basin
11	Ship-to-Shore (STS) cranes ZPMC
32	Rubber-Tyred gantry (RTG) cranes KONECRANES
2	mobile cranes Liebherr LHM 800
1,680	reefer sockets



CONTINUOUS INVESTMENTS ACROSS THE WORLD

TiL offers the industry some of the best-performing terminals in terms of productivity and efficiency.



MEDLOG

medlog.com

ONE OF THE WORLD'S WIDEST LOGISTICS & SUPPLY CHAIN PROVIDERS

MEDLOG is the logistics arm of MSC, offering a one-stop-shop for global inland solutions to support its ever-growing customer base.

As one of the world's geographically widest logistics and supply chain providers, MEDLOG continues its tremendous growth focusing on investment in its own assets, such as inland logistics platforms, warehouses, trucks, locomotives and barges. These are all strategically located to facilitate logistics efficiency for the benefit of our customers.

With a presence in more than 80 countries, MEDLOG guarantees door-to-door tailored solutions, as well as large off-dock storage facilities. The team that supports these activities provides a leading service, by prioritizing the combination of "human touch" and digitalization, thus facilitating trade and transportation of goods.

EXPANDING MULTIMODAL TRANSPORT SYSTEMS IN AFRICA

MEDLOG is an increasingly present actor in the African logistics scene. Our investments and activities significantly support regional economic development while contributing to building and enhancing local capacity.

MEDLOG is a global logistics and supply chain operator with experience in facilitating the trade, handling and transportation of goods with integrity, responsibility and respect for the environment.

Building on decades of integrated logistics expertise, we are continually investing in infrastructure, assets and people, as well as adapting to the latest trends in technology and digitalization. We offer flexible multimodal transportation solutions and inland storage solutions for customers of all industries.

The company combines the capabilities of its depots, warehouses, intermodal and stuffing solutions with an

advanced global network. This facilitates a comprehensive service offering which is a key part of international trade.

In South Africa (Durban), MEDLOG's facilities now include a state-of-the-art 15,000-sqm cold storage facility. Equipped to handle 8,000–10,000 pallets of chilled and frozen goods, the massive facility will catalyse the handling of perishable goods in South Africa and beyond. It is a strategic hub for both imports and exports and a paradigm shift in storage and logistics capabilities for the region.

KEY NUMBERS

- 80+** countries
- 15K+** employees worldwide
- 5.2M+ TEUs** transported annually

Note: key numbers March 2024



MEDLOG SOLUTIONS' PORTFOLIO

INLAND TRANSPORTATION

Transport solutions by truck/rail/barge

Your cargo is in safe hands with our efficient and reliable multimodal transport solutions by road, rail and barge.

Truck

Wherever you are in the world, our trucking solution includes full truck load and unload as well as FTL and LTL shipments. The safety of your cargo is our priority, so our trucks are equipped with a GPS, enabling you to track their position, itinerary and speed in real time. Ninety per cent of our newly acquired vehicles have the highest-performing energy class (EURO 6), bringing the average age of our truck fleet to six years. In addition, MEDLOG has ordered e-trucks in certain countries, with the support of local authorities.

Rail

Rail transport is cost-effective, safe and environmentally friendly. We are constantly expanding our MEDWAY rail operations and connections between port terminals and inland terminals, many of which are managed by MEDLOG. We also have several public-private partnerships (PPP) and long-term agreements with state-owned railways. To meet our customers' needs, we invest in the latest-generation electric locomotives, wagons and specialized equipment, such as gensets for reefers, swap bodies for general cargo, and tank containers for liquid and gases.

Barge

Save time and costs with our fast, flexible and competitive barge solutions which connect a growing number of river terminals.

INLAND INFRASTRUCTURE

Inland container depots

We have the facilities to store, maintain, repair, clean (normal and biodegradable chemical wash) and upgrade containers (both general purpose and reefers). This enables us to release containers on time and up to specific standards, helping steamship lines to manage their fleets more efficiently. We also support with:

- Garment rack installation/removal

- Flexibag installation/removal
- Food grade quality upgrades

Container Freight Stations (CFS)

Our accessible logistic platforms make it easy to avoid port-area congestion. We handle laden containers and commodities with the highest levels of efficiency and precision. Our solutions include:

- Fully bonded storage facilities
- Customs procedures management
- Container stuffing and devanning
- Pre-stacking and cross-docking operations

Cold storage, dry warehousing and distribution

Your goods are safe in our warehouses (bonded and non-bonded), where we store, preserve and hold cargo in a systematic and orderly way. We can also take care of:

- Stock safety and replenishment
- Palletization and de-palletization
- Cargo reception and tally
- Other solutions such as kitting, labelling, assembling and sewing
- Cold storage solutions

Temperature-controlled warehouses provide storage for temperature-sensitive cargo, both frozen and chilled goods. Thanks to state-of-the-art temperature monitoring systems, we maintain the correct temperature at all times so the quality of your product is preserved throughout your supply chain. Our systems and processes ensure full traceability and the highest standards of quality and certification. When it's time for your cargo to move on, you can rely on our extensive distribution network to deliver your goods directly to your end customers.

VALUE-ADDED SERVICES

Customs house brokerage

From the start of your cargo's journey to its final destination, MEDLOG gives you complete peace of mind. Whether you are importing or exporting, our experienced team know which regulations apply and which documents to submit.

They will guide you through customs clearance procedures, including cross-border documentation and customs formalities.

Reefer services

To keep perishable or sensitive cargoes in perfect condition, our comprehensive reefer solutions include pre-trip inspections, refrigerated warehouses, plugging stations, gensets and container monitoring solutions.

Project cargo and industrial logistics

Built on years of experience, our breakbulk and out-of-gauge cargo handling solutions include:

- Freight evaluation/inspection
- Site survey
- Abnormal permits (where applicable)
- Route clearance
- Special equipment

Port agent/ship consignment

Owners, charterers and masters have access to a wide range of services. Our team is experienced in every operation for every vessel type, including container ships, Con-Ro, Ro-Ro or breakbulk vessels.

Weighing and fumigation

We provide certified VGM documentation for export shipments. Our experts can also carry out the appropriate fumigation treatment for packaging and stowage cargoes, as well as containers.

Flexibags

Flexibags (also known as flexitanks) are airtight, collapsible flexible bags that are ideal for transporting liquids. The bags are filled with liquid and fit snugly and safely inside a regular dry container.

Dry containers hold capacity for up to 24,000 litres of liquid or non-hazardous chemicals; offering a safe, cost-effective and eco-friendly alternative to traditional liquid transportation methods, such as ISO tank containers. MEDLOG offers a complete range of flexibag logistic solutions, making liquid transportation an easy choice for customers.

Automotive container shipping

Whether you need to transport production or service parts, cars, trucks, or electric vehicles, MEDLOG offers a wide range of solutions for you.

Container rental or sales

You can rent or buy our used containers. We can also help you to modify or repurpose containers to create offices, dressing rooms and more.

Collateral management

Rest assured that we take care of the exclusive custody and physical control of commodities stored in MEDLOG or third-party warehouses, protecting lenders' interests by issuing warehouse receipts.



CONTACT DETAILS

For further information please contact your local MSC agency.

MSC Mediterranean Shipping Company SA

12-14, Chemin Rieu

1208 Geneva, Switzerland

[msc.com](https://www.msc.com)



MOVING THE WORLD, TOGETHER.



[msc.com/africa](https://www.msc.com/africa)