

SEAL POLICY

We would like to announce the updated seal policy for Outbound shipments from Vietnam, effective from 3rd February 2023, based on the laden container gate-in date as below

1. All laden containers shipped under the MSC Bill of Lading must be sealed with High-Security Bolt Seal assigned by MSC when delivered to ICDs/Terminals *, unless there are specific agreement with MSC to use Shipper' seal before empty pick-up. MSC High-Security Bolt Seal are individually numbered, ISO/PAS 17712:2013 (current ISO standard) compliant and bear the MSC logo.
2. Shipper must check and ensure the actual seal number is recorded on Equipment Interchange receipt (EIR) when drop off laden container.
3. Shipper is responsible to affix a High Security Bolt seal immediately upon completion of stuffing process, ensuring the seal is fully locked, preparing relevant shipping instructions and reporting the seal number with the correct format (including prefix and all digits, no blank, no special characters) within Shipping Instruction cut-off.
4. Shipper is responsible to provide supporting document to MSC should below situations happen:
 - a. Seal is damaged when under shipper's custody: picture and Letter of Indemnity (LOI)
 - Seal is lost by shipper or shipper's agent: Letter of Indemnity (LOI) or policy statement (if any)
 - b. Seal is cut by Customs: Custom notification/statement or ICD/Terminal notification
5. MSC seal must be used within 21 days from distribution date to ensure the integrity of the seal. After the deadline, MSC will apply a late seal charge of VND250,000 per seal (included VAT)

This seal policy aims at minimizing the risk of unauthorized access into the container, thereby reducing the risk of cargo pilferage and the introduction of contraband. The procedure is in the interest of the container's shipper, carrier, and recipient. It fully complies with MSC's current terms & conditions.

*Except for containers that are scheduled for inspection, correct seal must be provided before Shipping Instruction cut off.