

Dear Customers,

To continue to serve you better, we are pleased to share the below contact information with you.

Department	Email	Functions
Sales	<a href="mailto:sg094-sales@msc.com">sg094-sales@msc.com</a>	For all sales enquiries, kindly reach out to our sales personnel at the group email address. Alternatively, you can log into <a href="http://www.mymsc.com">www.mymsc.com</a> to solicit online rates quotation.
Documentation: Export/Import/Cross Trade	<a href="mailto:SGP-eb1@msc.com">SGP-eb1@msc.com</a>	EBL
Documentation: Export	<a href="mailto:SG094-Sinexp@msc.com">SG094-Sinexp@msc.com</a> , <a href="mailto:IN912-Sgex.doc@msc.com">IN912-Sgex.doc@msc.com</a>	Shipping Instructions Cutoff/BL Draft & Amendments
Documentation: Export	<a href="mailto:SG094-Sinexp@msc.com">SG094-Sinexp@msc.com</a>	<ol style="list-style-type: none"> <li>1. Invoice</li> <li>2. Telex Release</li> <li>3. Estimated Sailing/Ex Rate</li> <li>4. All other documentation matters related to POL Singapore</li> </ol>
Documentation: Export	<a href="mailto:SG094-Sinexp@msc.com">SG094-Sinexp@msc.com</a> , <a href="mailto:SG094-Sinpermit@msc.com">SG094-Sinpermit@msc.com</a>	Export Permit Declaration
Documentation: Import	<a href="mailto:SG094-Sinimp@msc.com">SG094-Sinimp@msc.com</a>	<ol style="list-style-type: none"> <li>1. Export Permit Declaration</li> <li>2. Delivery Order</li> <li>3. Invoice</li> <li>4. Surrender BL</li> <li>5. Estimated Arrival/Ex Rate</li> <li>6. All other documentation matters related to POD Singapore</li> </ol>
Documentation: Import	<a href="mailto:SG094-Sinimp@msc.com">SG094-Sinimp@msc.com</a> , <a href="mailto:SG094-Sinpermit@msc.com">SG094-Sinpermit@msc.com</a>	Import Permit Declaration
Documentation: Cross Trade	SG094-Sinxt@msc.com	<ol style="list-style-type: none"> <li>1. BL Issuance (POL &amp; POD Not Singapore)</li> <li>2. Surrender BL (POL &amp; POD Not Singapore)</li> <li>3. Switch BL (POL &amp; POD Not Singapore)</li> <li>4. Non-Manipulation Certificates</li> </ol>

Customer Service: Export	sg094- custsvc@msc.com	All Export booking related matters: <ol style="list-style-type: none"> <li>1. To check Booking Status</li> <li>2. To amend bookings before loading</li> <li>3. Handle documents such as SOC form, DG form, MSDS &amp; LOI</li> <li>4. Request for Vessel Delay Letter</li> <li>5. DG application &amp; Screening</li> <li>6. SCT related.</li> <li>7. Vessel space availability</li> <li>8. Vessel details</li> </ol>
Logistic	SG094- Sglogs@msc.com	<ol style="list-style-type: none"> <li>1. Container Release/Return/Exchange</li> <li>2. Depot related.</li> <li>3. Seal related.</li> <li>4. Storing Order</li> <li>5. Detention, Demurrage, free days related.</li> <li>6. MNR</li> </ol>
Intermodal	SG094- intermodal@msc.com	<ol style="list-style-type: none"> <li>1. Trucking</li> <li>2. Barging</li> <li>3. Fumigation</li> <li>4. Intermodal related activities</li> </ol>

Thank you for your support and we look forward to serving you better.

Best Regards

MSC Singapore