



# MEDITERRANEAN SHIPPING COMPANY

Dear Customers,

To continue to serve you better, we are pleased to share the below contact information with you.

Department	Email	Functions
Sales	<a href="mailto:SG094-sales@msc.com">SG094-sales@msc.com</a>	For all sales enquiries, kindly reach out to our sales personnel at the group email address. Alternatively, you can log into <a href="http://www.mymsc.com">www.mymsc.com</a> to solicit online rates quotation.
Sales: Crosstrade	<a href="mailto:SG094-crosstrade@msc.com">SG094-crosstrade@msc.com</a>	For any sales enquiries that the Port of Loading is non-Singapore.
Documentation: Export/Import/Cross Trade	<a href="mailto:SGP-eb1@msc.com">SGP-eb1@msc.com</a>	EBL
Documentation: Export	<a href="mailto:SG094-Sinexp@msc.com">SG094-Sinexp@msc.com</a> ; <a href="mailto:IN912-Sgex.doc@msc.com">IN912-Sgex.doc@msc.com</a>	Shipping Instructions Cutoff/BL Draft & Amendments
Documentation: Export	<a href="mailto:SG094-Sinexp@msc.com">SG094-Sinexp@msc.com</a>	<ol style="list-style-type: none"><li>1. Invoice</li><li>2. Telex Release</li><li>3. Estimated Sailing/Ex Rate</li><li>4. All other documentation matters related to POL Singapore</li></ol>
Documentation: Export	<a href="mailto:SG094-Sinexp@msc.com">SG094-Sinexp@msc.com</a> ; <a href="mailto:SG094-Sinpermit@msc.com">SG094-Sinpermit@msc.com</a>	Export Permit Declaration
Documentation: Import	<a href="mailto:SG094-Sinimp@msc.com">SG094-Sinimp@msc.com</a>	<ol style="list-style-type: none"><li>1. Import Permit Declaration</li><li>2. Delivery Order</li><li>3. Invoice</li><li>4. Surrender BL</li><li>5. Estimated Arrival/Ex Rate</li><li>6. All other documentation matters related to POD Singapore</li></ol>
Documentation: Import	<a href="mailto:SG094-Sinimp@msc.com">SG094-Sinimp@msc.com</a> ; <a href="mailto:SG094-Sinpermit@msc.com">SG094-Sinpermit@msc.com</a>	Import Permit Declaration

MEDITERRANEAN SHIPPING COMPANY SOUTH EAST ASIA (SINGAPORE) PTE LTD

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ROC NO.: 200009291Z



Documentation: Cross Trade	<a href="mailto:SG094-Sinxt@msc.com">SG094-Sinxt@msc.com</a>	For POL & POD non-Singapore: <ol style="list-style-type: none"><li>1. BL Issuance</li><li>2. Surrender BL</li><li>3. Switch BL</li><li>4. Non-Manipulation Certificates</li></ol>
Customer Service: Export	<a href="mailto:SG094-custsvc@msc.com">SG094-custsvc@msc.com</a>	All Export booking related matters: <ol style="list-style-type: none"><li>1. To check Booking Status</li><li>2. To amend bookings before loading</li><li>3. Handle documents such as SOC form, DG form, MSDS &amp; LOI</li><li>4. Request for Vessel Delay Letter</li><li>5. DG application &amp; Screening</li><li>6. SCT related.</li><li>7. Vessel space availability</li><li>8. Vessel details</li></ol>
Logistic	<a href="mailto:SG094-Sglogs@msc.com">SG094-Sglogs@msc.com</a>	<ol style="list-style-type: none"><li>1. Container Release/Return/Exchange</li><li>2. Depot related.</li><li>3. Seal related.</li><li>4. Storing Order</li><li>5. Detention, Demurrage, free days related.</li><li>6. MNR</li></ol>
Intermodal	<a href="mailto:SG094-intermodal@msc.com">SG094-intermodal@msc.com</a>	<ol style="list-style-type: none"><li>1. Trucking</li><li>2. Barging</li><li>3. Fumigation</li><li>4. Intermodal related activities</li></ol>

Thank you for your support and we look forward to serving you better.

Best Regards,

MSC Singapore