



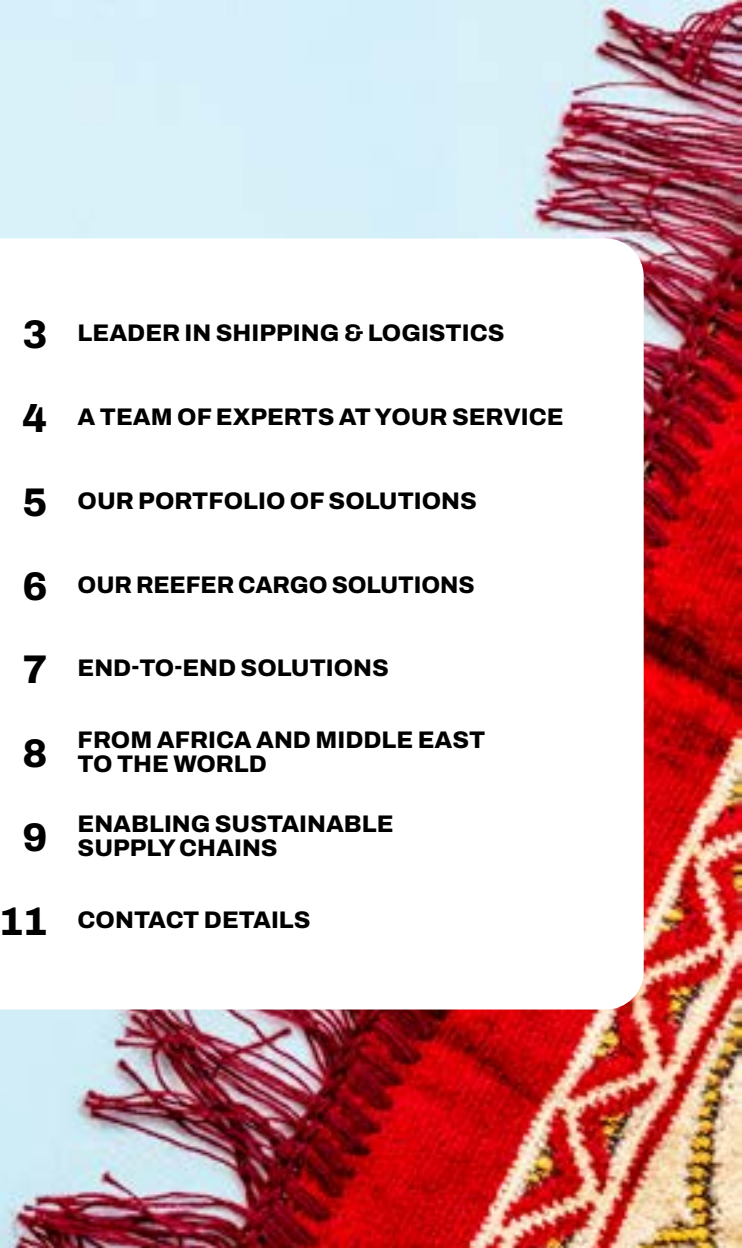
# SHIPPING & INLAND SOLUTIONS FOR THE FOOD & BEVERAGES SECTOR

Africa and Middle East





## CONTENTS

- 3 LEADER IN SHIPPING & LOGISTICS**
  - 4 A TEAM OF EXPERTS AT YOUR SERVICE**
  - 5 OUR PORTFOLIO OF SOLUTIONS**
  - 6 OUR REEFER CARGO SOLUTIONS**
  - 7 END-TO-END SOLUTIONS**
  - 8 FROM AFRICA AND MIDDLE EAST TO THE WORLD**
  - 9 ENABLING SUSTAINABLE SUPPLY CHAINS**
  - 11 CONTACT DETAILS**
- 

# LEADER IN SHIPPING & LOGISTICS

MSC Mediterranean Shipping Company (MSC) has been expanding its global network for over 50 years. Our roots as a family company set us apart in a competitive marketplace. We believe in long-term relationships with our customers. With local teams all over the world and a strong presence in Africa and the Middle East, we have built a deep knowledge of the markets, as well as key factors affecting the transit of cargo. This is the reason why we've become the trusted transportation partner of the world's most prestigious companies.



**730**  
VESSELS



**260+**  
ROUTES



**520**  
PORTS OF CALL



**23**  
MILLION TEU  
CARRIED ANNUALLY



**155**  
COUNTRIES



**675**  
OFFICES



**150,000**  
MSC GROUP EMPLOYEES

Note: key numbers estimated end of 2022

# A TEAM OF EXPERTS AT YOUR SERVICE

MSC is present in more than 50 countries in Africa and Middle East. During the month of Ramadan, we offer fast and reliable services to the food & beverages sector, connecting North African, South African and Middle Eastern exporters to customers in West, East and North Africa. You can rely on our experts to transport your cargo.

## OUR KEY STRENGTHS IN AFRICA AND MIDDLE EAST



### DEDICATED TEAMS

In Africa:  
Algeria, Mauritania,  
Morocco, Senegal, Togo.

In Middle East: Bahrain,  
Egypt, Iraq, Jordan, Kuwait,  
Lebanon, Oman, Qatar,  
Saudi Arabia, Syria,  
UAE and Yamen.



### 24/7 REEFER CONTAINER AVAILABILITY



### FAST AND RELIABLE TRANSIT TIMES



### OUR OWN TERMINALS

In Africa:  
San Pedro and Lomé.

In Middle East:  
King Abdullah Port (KAP),  
Khalifa Port and Umm  
Qasar



### INLAND TRANSPORT & LOGISTICS

In Africa  
and Middle East  
via KAP to  
GCC countries (Bahrain,  
Kuwait, Oman, Saudi  
Arabia, and UAE)

# OUR PORTFOLIO OF SOLUTIONS

MSC has one of the largest and most advanced reefer and dry container fleets in the world, enabling us to transport, dry, refrigerated and frozen goods all over the world.



Our local teams will design the best solution to meet the specific requirements of your supply chain.

Our dedicated teams can assist you with tailor-made solutions during the Ramadan season, including handling cargo from source to the store shelves.



Our digital solutions make shipping more efficient, secure and sustainable. Access myMSC on [msc.com](https://www.msc.com), manage your bookings, submit documents or track your shipments 24/7 on your preferred device.

# OUR REEFER CARGO SOLUTIONS

Our global network of local reefer experts provides customers with the very best service and equipment to meet their individual requirements.

We understand the importance of preserving the condition of your cargo from the moment it is loaded until the minute it reaches its delivery point.

Over many years, we have developed a strong service offering and built one of the largest and most environmentally-friendly reefer container fleets in the world. We transport all kinds of chilled and frozen cargo worldwide.

## EVERY YEAR, WE DELIVER MORE THAN:

<b>1.9</b> MTEU	<b>51,000</b> TEU	<b>28,000</b> TEU
of reefer cargo	of Controlled Atmosphere (CA) shipments	of Cold Treatment (CT) shipments

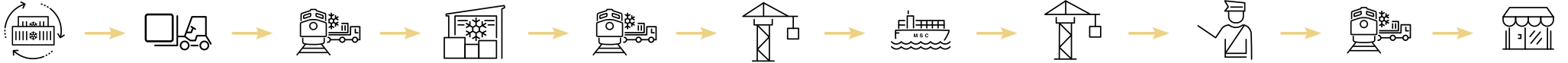
## KEY BENEFITS OF OUR CA AND CT SERVICES

- ✓ Commodities have a longer shelf-life
- ✓ Maintains the appearance, freshness and quality of perishable foods over longer distances
- ✓ Opens new markets for perishable goods
- ✓ Attractive prices and reduced CO<sub>2</sub> emissions



# END-TO-END SOLUTIONS

Over the past **50 years**, MSC has literally gone **'the extra mile'** by expanding our services beyond ports. Little by little we have developed an **integrated** road, rail and barge **network** across the world. We offer **door-to-door transport solutions**, even to the most remote areas.



## PRE-TRIP INSPECTION

At the depot, our reefer experts carry out a thorough inspection of the container in preparation for loading. This helps you meet the relevant regulatory requirements and retain the sale value of your cargo at its destination.

## PICK-UP AND LOADING

We come to you to load your cargo into our reefer units:

- ✓ 20ft or 40ft cubes
- ✓ Fresh air adjustment and dehumidification
- ✓ Controlled through an integrated microprocessor
- ✓ CFC-free insulation ensures minimum temperature loss

## INLAND TRANSPORTATION

While the reefer containers are in transit over land, MSC can provide a genset portable diesel generator to keep the container operating at the required temperature. We bring the containers directly to the port, where they undergo strict security checks.

## COLD STORAGE WAREHOUSES

MSC offers cold storage for temperature-sensitive cargo. At our temperature-controlled warehouses, we are able to provide storage for both frozen and chilled goods. Our cold storage solutions ensure that the high quality of your goods is preserved throughout your supply chain. Our temperature monitoring systems track the correct temperature at all times. In addition, we ensure full traceability and the highest standards of quality and certification. Please check with your local agent for availability.

## SHIPPING

While reefer containers are on board our vessels or in a port, they are always plugged into a constant power source. Our reefer containers are fitted with a software programmed to display specific alarm codes should a malfunction be detected. This immediately notifies our fully trained engineers, who can attend to the unit directly.

## CUSTOMS CLEARANCE

From the start of your cargo's journey to its final destination, MSC gives you complete peace of mind. Whether you are importing or exporting, our experienced team know which regulations apply and which documents to submit. They will guide you through customs clearance procedures, including cross-border documentation and customs formalities.

## TRANSPORTATION TO FINAL DESTINATION

We deliver your goods in optimal condition to any address in the world. If necessary, your cargo can also be stored at cold storage warehouses on the way.

# FROM AFRICA AND MIDDLE EAST TO THE WORLD



- SERVICE ANGOLA
- DRAGON
- EAST AFRICA EXPRESS
- AFRIQUE DE L'EST VERS MER ROUGE
- HIMALAYA EXPRESS
- IAS - INDE-AFRIQUE
- INDIA - MED
- INDUS EXPRESS
- JADE
- LION
- MAROC EXPRESS
- NWC VERS IPAK
- NWC VERS/DEPUIS LE MAROC - AFRIQUE DE L'OUEST
- PHOENIX
- MER ROUGE FEEDER
- TIGER
- WEST MED - CANARY - DAKAR - WEST AFRICA STRING1



# ENABLING SUSTAINABLE SUPPLY CHAINS

---

MSC's strong core values and long-term view drive our commitment to playing our part in creating a sustainable future. With more than 50 years of experience at sea, we regard sustainability as a strategic imperative and, above all, a business priority. We take pride in acting responsibly and collaborating with our stakeholders in search of solutions to address the global challenges of today and the emerging trends that will impact our business in the years and decades to come.

## OUR SUSTAINABILITY ROADMAP

MSC has a unique approach to sustainability, which is embedded across our business and reflected in all that we do. Aligned with the UN Sustainable Development Goals and the UN Global Compact's Ten Principles, our Sustainability Roadmap guides progress along our journey as we deliver on our commitments.

Taking climate action as we navigate the energy transition, MSC is enabling logistics decarbonisation by aiming for carbon neutrality, supporting logistics transition solutions as well as maintaining a focus on energy efficiency.

We connect the world, fostering inclusive trade by contributing to economic growth, building resilience across the global value chain and developing local capacity and know-how. Addressing social challenges is at the heart of MSC business, as we maintain our unwavering focus on people and on advancing human rights, promoting diversity, equity and inclusion and engaging our supply chain.

For further information, visit [msc.com/sustainability](https://www.msc.com/sustainability).

## OUR PURPOSE

---

**We connect the world, fostering inclusive social prosperity and economic growth, whilst respecting and nurturing the home we all share, our blue planet.**





# CONTACT DETAILS

---

## **MSC ALGERIA**

T: +213 23541952

E: dza-info@msc.com

## **MSC JORDAN**

T: +962 793332727

E: JOR-Info@msc.com

## **MSC MAURITANIA**

T: +222 45240972

E: mrt-info@msc.com

## **MSC TOGO**

T: +228 22237676

E: info.togo@msc.com

## **MSC SAUDI ARABIA**

T: +966 138351888

E: Sau-info@msc.com

## **MSC KUWAIT**

T: +965 25723850

E: Kwt-info@msc.com

## **MSC QATAR**

T: +974 44029888

E: QAT-info@msc.com

## **MSC BAHRAIN**

T: +973 17514466

E: BHR-info@msc.com

## **MSC MOROCCO**

T: +212 522295512

E: mar-info@msc.com

## **MSC SENEGAL**

T: +221 33 859 0101

E: SN349-infodakar@msc.com



**MOVING THE WORLD, TOGETHER.**



[msc.com/food-beverages](https://www.msc.com/food-beverages)